

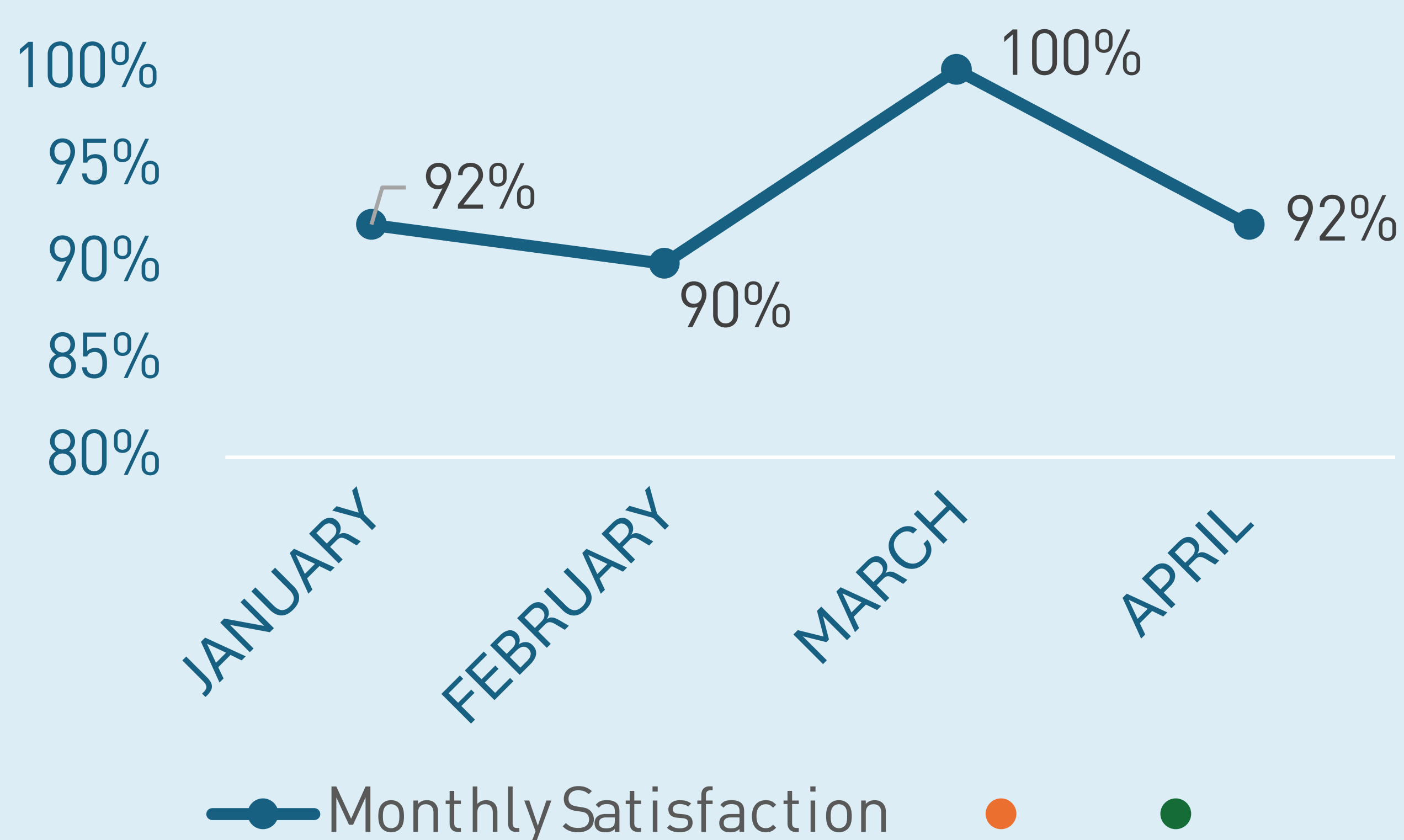
THE EFFECTIVENESS OF NURSING EDUCATION ON PATIENT'S UNDERSTANDING AND SATISFACTION

Arnold Andrew, Noor Maizatul Afzan Binti Mohd Nafi, Choong Jyeyi
 Cancer Centre, Sunway Medical Centre, Kuala Lumpur, Malaysia

Introduction

Chemotherapy is often a physically and emotionally challenging journey for patients. Common side effects such as nausea, hair loss, and fatigue can cause significant distress. Proper patient education is essential to reduce anxiety and improve coping mechanisms. This study evaluates the effectiveness of chemotherapy education provided by nurses in the Chemotherapy Daycare Ward at Sunway Medical Centre, focusing on patient understanding and satisfaction.

Method



Chemotherapy
guide booklet



Infographics on
types of chemotherapy
and patient journey

These materials helped ease anxiety and improved patient adaptation to treatment.

Results

Challenges:



**language barriers
(understanding information)**
improve multilingual support
and communication strategies



**limited clinical experience nurses
(less than 1 year of service)**
a factor hindering the
effectiveness of nursing education

Conclusion

Study showed it is effective in enhancing patient understanding and satisfaction, multilingual resources and targeted staff training may further optimize the quality and effectiveness of patient education.

Reference

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